

Park Healthy Pets Club



The Park Healthy Pets Club allows you to spread the cost of your pet's routine vaccination*, year round flea and worm control and receive savings on other services for just:

£9.99
per month
SUMMER OFFER

Additional benefits:

- 50% off micro chipping
- 10% off surgical neutering
- 10% off dental surgery
- 10% off general anaesthetic fees
- A 'One Free'** veterinary consultation every year

Joining Instructions:

Pay £9.99 'first instalment'. Complete a direct debit mandate. Collect flea/worm treatments, vaccination at date required. All included when joining the Park Healthy Pets Club.

- * Vaccinations for Rabies, Kennel Cough and Chlamydia are not included
- ** 'One Free' consultation cannot be used for Referral or Out Of Hours consultations

Instruction to your Bank or Building Society to pay by Direct Debit



Please fill in the whole form and send it to:
The Park Veterinary Group, 519 Saffron Lane, Leicester, LE2 6UL

Name and full postal address of your Bank or Building Society		Service User Number
To: The Manager	Bank/Building Society	<input type="text"/>
Address		Reference
<input type="text"/>		<input type="text"/>
Postcode		Instruction to your Bank or Building Society
Name(s) of Account Holder(s)		Please pay The Park Veterinary Group Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with The Park Veterinary Group and, if so, details will be passed electronically to my Bank/Building Society.
Branch Sort Code		Signature
<input type="text"/>		<input type="text"/>
Bank/Building Society account number		Date
<input type="text"/>		<input type="text"/>

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

This Guarantee should be detached and retained by the Payer



The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme.
The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change The Park Veterinary Group will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by The Park Veterinary Group or your Bank or Building Society you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society.
Please also send a copy of your letter to us.

Terms and conditions of the Park Healthy Pets Club, Direct Debit scheme

1. Cancellation:
 - a) By the client. Written notification is required to the Park Veterinary Group (PVG) and to the client own bank. This also applies in the event that a pet dies.
 - b) By the Park Veterinary Group. Prior, written notification will be sent by the Park Veterinary Group to the client
 - c) In either event, any outstanding monies will be invoiced to the client.
2. Products on the Park Healthy Pets Club scheme are non exchangeable.
3. Products included in the scheme will require that the client collects the items from the practice every 3 months. Uncollected products will be stored by the practice for a maximum of one month after collection date. No refunds will be given for products that are not collected.
4. This scheme is open to all clients who have a bank account that allows Direct Debit payments.
5. Any payments for discounted services have to be paid in full at the time of treatment/service.
6. Any other products or services taken at the time of Healthy Pets Club work have to be paid in full at the time of purchase.
7. Park Healthy Pets Club is non transferable.
8. The scheme cannot be used in conjunction with any other special offers.
9. The decision on which flea and wormer is appropriate for a pet is the PVG partnership. The choice of product may change in the light of new or improved products becoming available. Extra treatment for control of other parasites such as tapeworms in dogs, ticks, heartworm etc can be bought by the client at extra cost.
10. Pets have to have weight recorded on clinical records two times per year and if weight exceeds 45kg then either extra flea and wormer products can be bought at extra cost by the client or the Healthy Pets Club/DD scheme stopped with written notice (as per condition 1).
11. If a Direct Debit mandate fails to be set up then the Scheme will be cancelled; normal Park Vet Group fees apply for any work done or product used and the client will be invoiced accordingly.
12. Booster reminders are posted out to clients once every 12 months following the initial vaccination being given. It is the owners responsibility to also record due dates for booster vaccination and if annual vaccination is missed for any reason and the primary course has to be repeated this will be done at extra cost to the client. Vaccination component is feline rhinotracheitis virus, feline calici virus and feline leukaemia virus in cats and parvo virus, adeno virus, distemper virus and leptospirosis in dogs. Current guidelines allow a leeway of up to 15 months in cats (leukaemia) and 18 months in dogs (leptospirosis); if this is exceeded a new course will need to be given at owners expense to give full protection.
13. The "One free" consultation is up to the value of standard PVG (C1) consultation and cannot be used as part payment or used towards referral or out of hours consultations. It can be used at the discretion of the client for any first opinion consultation during normal daytime working hours. Only one "One Free" consultation is available per pet per year. It must be used within the current 12 month period and is non refundable.