

Park Healthy Pets Club

The Park Healthy Pets Club allows you to spread the cost of your pet's routine vaccination, and at the same time receive savings on selected medicines and services, and gives a 'One Free'** veterinary consultation every year, in return for a fixed monthly fee, paid by direct debit.

As not all clients and pets require the same benefits, we offer three different options:



Healthy Pets Club FAVOURITES

Perfect for puppies and kittens requiring a full course of vaccinations and for dogs and cats, of any age, that have a yearly vaccination and use year round flea and worm treatment. Other additional savings as listed.

Healthy Pets Club CHOICES

Suitable for dogs and cats of all ages, who are regularly vaccinated, and gives savings on: in-house blood testing, long term medications, out of hours emergency consultations at the Park Veterinary Hospital. You will also receive savings on other services as listed.

Healthy Pets Club PLUS

Offers the very best savings for dogs and cats of all ages, and who are regularly vaccinated. Includes all the benefits of Park Healthy Pets Favourites and Park Healthy Pet Choices for a higher monthly fee.

	Healthy Pets Club FAVOURITES	Healthy Pets Club CHOICES	Healthy Pets Club PLUS
Routine* vaccination	✓	✓	✓
'One Free' veterinary consultation	✓	✓	✓
Year round flea/worm treatment	✓	✗	✓
50% off Microchipping	✓	✓	✓
10% off Dental surgery	✓	✓	✓
10% off Surgical neutering	✓	✓	✓
10% off General anaesthetic fees	✓	✓	✓
10% off Hills pet food and prescription diets	✗	✓	✓
10% off Long term, repeat medication (inc. flea/worm treatments)	✗	✓	✓
50% off Veterinary consultations at the Park Emergency Service	✗	✓	✓
50% off In-House blood testing	✗	✓	✓
First instalment	£10.50	£10.50	£15.00
Monthly Direct Debit fee (payable one month after first instalment)	£10.50	£10.50	£15.00

Joining Instructions:

Complete your direct debit mandate and pay your first instalment fee. A written confirmation will be sent to you advising you of the date of your first direct debit payment. Direct debit payments are collections on or after the 25th day of the month

* Vaccinations against Kennel Cough, Rabies and Chlamydia are not included.

** Free consultation cannot be used for referral or out of hours consultations

Healthy Pets Club Membership Option:

(Please tick) FAVOURITES CHOICES PLUS

Client's name:

Pet's name:

Address:

Instruction to your Bank or Building Society to pay by Direct Debit



Please fill in the whole form and send it to:

The Park Veterinary Group, 519 Saffron Lane, Leicester, LE2 6UL

Name and full postal address of your Bank or Building Society

To: The Manager Bank/Building Society

Address

Postcode

Name(s) of Account Holder(s)

Branch Sort Code

Bank/Building Society account number

Service User Number

Reference

Instruction to your Bank or Building Society

Please pay The Park Veterinary Group Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with The Park Veterinary Group and, if so, details will be passed electronically to my Bank/Building Society.

Signature

Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

This Guarantee should be detached and retained by the Payer



The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme.
 - The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
 - If the amounts to be paid or the payment dates change The Park Veterinary Group will notify you 10 working days in advance of your account being debited or as otherwise agreed.
 - If an error is made by The Park Veterinary Group or your Bank or Building Society you are guaranteed a full and immediate refund from your branch of the amount paid.
 - You can cancel a Direct Debit at any time by writing to your Bank or Building Society.
- Please also send a copy of your letter to us.

Terms and Conditions for The Park Healthy Pets Club Favourites, Healthy Pets Club Choices and Healthy Pets Club Plus

1. Cancellation.
 - a) By the client requires written notification to the Park Veterinary Group. Clients are responsible for informing their bank of cancellation of the Direct Debit. In cases of the death of a pet, these same rules apply.
 - b) By the Park Veterinary Group, prior written notification will be sent to client.
 - c) In either event, if the pet has been on the scheme for a period of less than 12 months, a cancellation fee of £20 will be charged and all fees will be recharged at full price. Any monies outstanding after direct debit payments have been deducted will then be invoiced to the client.
2. Products included in the scheme are not exchangeable. In the Healthy Pets Club Favourites scheme it is the responsibility of the client to collect flea/worm products every three months. No reminders will be sent and no refunds for uncollected items will be given.
3. Services or products given that are not covered by the scheme must be paid for at time of treatment, service or product collection.
4. Park Healthy Pets Club membership is non transferrable
5. Park Healthy Pets Club offers cannot be used in conjunction with any other offers.
6. Flea and worm treatments will be prescribed as appropriate for the animal in the vet's care. Any additional flea/worm treatments that are not covered in the scheme will be charged to the client.
7. Direct Debit payments will be collected on the 25th day of each month, starting at least 13 days after receipt of the Direct Debit mandate.
8. Vaccination reminders should be sent to client every 12 months. It is the responsibility of the client to ensure that all vaccinations are done at the correct time. In the event of late vaccination, resulting in the full course having to be restarted, then an additional fee will be charged.
9. 'One Free Veterinary Consultation' applies to one free standard veterinary consult per year, starting from the date of joining, and cannot be used as part payment towards any other consultations. This free consultation cannot be used for Referral or Out of Hours consultations. 'One Free Consultation' must be used within the current 12 month period and is non refundable.
10. Dogs weighing over 40kg when fully grown are excluded from joining the Healthy Pets Club Favourites and Plus.
11. The Park Veterinary Group will review the monthly subscription fee once yearly on the 1st January. Clients will be notified should any changes to the direct debit payment be necessary. Any price changes will be effective once yearly on the 25th January.
12. HEALTHY PETS CHOICES AND HEALTHY PETS PLUS
 - a) No other vouchers can be used in conjunction with the discounts given in Healthy Pets Club Choices and Healthy Pets Club Plus.
 - b) Medicines covered by the scheme are for conditions that require long term, Prescription Only Medicines.
13. The Park Veterinary Group reserves the right to cancel or change the Healthy Pet schemes. One month's notice of cancellation or change to the scheme will be given.

Terms and conditions correct at time printing. August 2011.