



Great News for 2026

Veterinary Insurance Services

Thank you for trusting the Park Vet Group with your pet's care. We are committed to supporting you and ensuring your insurance claim is handled with care and efficiency.

We understand that your pet is part of the family. To help you focus on the care of your much-loved pet, we are pleased to announce that **as of 1st January 2026** we will be offering a new service to provide assistance in managing your insurance claim/s.

Our aim is to make the process as smooth and stress free as possible by offering two types of claim handling services – **Owner/Indirect Claims** and **Direct Claims**.

For Owner/Indirect Claims, an Administration Fee of £15.00 will be requested per condition and £15.00 per condition for each continuation claim (one claim per month) thereafter. Requests for backdated historic treatment to be claimed for, will incur an additional charge

For Direct Claims, an Administration Fee of £20.00 will be requested per condition and £15.00 per condition for each continuation claim (one claim per month) thereafter.

For further information please request a leaflet from our Client Care Team who will be happy to assist or alternatively please contact our Client Finance Team at payment.queries@parkvetgroup.com.



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you care. we care.

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